

General Tariff

Ledger Fees (Current Account)	
Personal Accounts	Kes 35 per transaction, min. Kes 350 per month
Business Accounts	Kes 35 per transaction, min. Kes 550 per month
Account Statements	
Interim/duplicate statement	Kes 100 per sheet
E-statements	Free
Over The Counter Cash Withdrawal	
If amount is within ATM daily limit	Kes 200 per withdrawal
If amount is above ATM daily limit	Free
Internal Transfers	
	Free
Cash Handling Charges In Kes	
Up to Kes 500,000 per day	Free
Above Kes 500,000 per day	0.15% - aggregate per day
Cheque Payments	
Counter cheque	Kes 200
Upcountry cheques	0.25%, min. Kes 100 max. Kes 10,000
Demand Draft	
Local bankers cheque	Kes 200 per cheque
Bankers cheques stop payment (with indemnity)	Kes 2500
Bankers cheque repurchased if cheque is produced	Kes 250
Bankers cheque cancellation	Kes 100
FCY Cheques	
Sent on collection	Kes 750.00 + courier Charges
Discounted drawn on third parties	0.25%, min. Kes 750, max. Kes 5,000 + courier Charges Kes 1,000
Discounted drawn on self within EU	Euro 20 flat
Returned Cheques Charges	
Technical reasons	Kes 500 per cheque
Financial reasons (effects not cleared & refer to drawer)	Kes 3,000 per cheque
Cheques returned by other banks	Kes 1,000 per cheque
Inhouse cheques returned	Kes 1,000 per cheque
Cheque Book Issuance (inclusive of stamp duty)	
100 leaves	Kes 1,600 per cheque book
50 leaves	Kes 800 per cheque book
25 leaves	Kes 400 per cheque book
Stop Payments	
Local cheques (Kes/FCy)	Kes 500 per cheque/instruction
Foreign bankers cheque	Kes 1,000 per cheque + correspondent bank charges
Remittances	
RTGS	
Outward payment	Kes 500 flat
Inward payment	Free
EFT	
Outward local EFTs	Kes 200 per transaction
Inward local EFTs	Kes 10 per transaction
Salaries Processing	
In our books (internal transfers)	Free
Electronic upload	Kes 100
Manual processing	Kes 200
Standing Orders	
Setting up	Kes 200
Amendment	Kes 200
Stopping	Kes 200
Processing - local	Kes 200 per item
Unpaid standing orders	Kes 2000 per standing order
VAT / PAYE	
VAT processing service fee	Kes 500 per transaction
PAYE processing service fee	Kes 300 per transaction
Dormant account	
Dormant (Current A/C) monthly charge	Kes 500
Dormant (Savings A/C) monthly charge	No charge
Dormant (Account Reactivation)	Kes 150
Direct Debits	
Set up charges	Kes 300
Outward/inward	Kes 100
Inward returned	Kes 1,000
Outward returned	Kes 500

Third Party Encashments	
Deducted from Net proceeds received by third party	Kes 250
Mobile banking charges (Incl. 20% excise duty)	
Item	Cost (Kshs)
Registration/Activation	Free
SMS Alerts	6.00
Balance enquiry	12.00
Full statement	24.00
Mini statement	18.00
Forex rates request	18.00
Cheque book request	18.00
Funds Transfer to own account	36.00
Funds Transfer to another Boa Account	36.00
Funds Transfer to other Bank Account	600.00
Funds Transfer to Mobile wallet	60.00
Cardless withdrawal	38.00
Change pin	12.00
Airtime top-up	6.00
Bill payment	36.00
Pesa link transaction tariff	
Amount (Kshs)	Cost (Kshs)
10 - 500	Free
501 - 1,500	15.00
1,501 - 5,000	30.00
5,001 - 10,000	50.00
10,001 - 50,000	100.00
50,001 - 100,000	110.00
100,001 - 500,000	180.00
500,001 - 999,999	200.00
Cards	
Item	Cost (Kshs)
New Card	
VISA Classic	500.00
VISA Prepaid	1000.00
Card replacement	
VISA Classic	500.00
VISA Prepaid	1000.00
Card reload	
VISA Prepaid	100.00
Balance Inquiry	Free
Mini statement	Free
Electronic Banking – Bweb	
Corporate	Kes 1,000 per month
SME	Kes 500 per month
Individual	Kes 100 per month
Transactional Charges	As per BOA-K standard tariff
Other Services	
Bankers Opinion	
Local	1000 per opinion
Foreign	1000 + Courier Charges/Postages
Credit Facilities	
Credit application processing fee	2-3% flat for each application (new or renewal and depending on the type of loan)
Facility renewal fees for SME & RETAIL	2-3% per annum on anniversary of the facility
Late return of letter of offer	after 3 months, Kes 5,000 and thereafter Kes 5,000 for subsequent quarters
Processing fees on TODs and Early draw	2-3% of the transaction amount subject to a minimum of Kes 10,000
GOK Treasury Bills/ Bonds Tenders	Kes 5,000 flat per tender
General Enquiries Accounts	
Items less than 6 months	Kes 200 per item/copy
Items more than 6 months	Kes 500 per report/item/copy
Audit Reports	
Full audit report	Kes 1,500 per report
Specific full audit report	Kes 3,000 per report
Balance Confirmation	
	Kes 500 per confirmation
Misc. Statement/report	
	Kes 300 per statement
Document Certification	
	Kes 500 per certified document (including duplicates)
Postage Charges	
Local	Kes 200 per set of documents
Abroad	Kes 3,000 per set of documents
Retrieval of Old cheques/Entry - per copy	Upto (1 year) 300.00,(over 1 year) - Kes 500.00

Telephone Charges	
Local	Kes 100 per call
Abroad	Actual cost + Kes 500
Fascimile Charges	
Local	Kes 300 per page
Abroad	Kes 500 per page
Photocopies	
	Kes 100 per page
Forex	
Deposit of foreign bank notes	0.25% per deposit
Foreign Draft	0.25%,min. Kes 500, max. Kes 4,000 + swift Kes 1,000
Local FCY draft payable in Kenya	Kes 500 flat
Incoming TT (Foreign inward payment - Business accounts)	USD 10 per transaction
Incoming TT (Personal accounts)	USD 5
Swift Transfer	
Sent abroad	Kes 1,500 flat
Correspondent bank charges where borne by remitter (our charges)	
Foreign incoming payment - business	USD 10 per transfer
Other currencies	as per correspondent bank charges
Foreign Incoming payments - individual	USD 5
Received from abroad - Non - account holder	Kes 2,500 flat
Trade	
Import Letter of Credit	
Opening commission	
Corporate	0.5% for 3 months, min. Kes 3,000 + swift Kes 2,000
SME & Retail	1% for 3 months, min. 5,000 + swift Kes 2,000
Amendment commission	Kes 1,500 flat + swift Kes 2,000
L/C Acceptance commission	0.25% for 3 months, min. Kes 3,000 + swift Kes 2,000
Extension commission	0.45%, min. Kes 3,000 + swift Kes 2,000
Settlement commission	0.20%, min. Kes 3,000 + swift Kes 2,000 or Kes 200 postage
Shipping guarantee	0.25% per month, min. Kes 500
Cancellation	Kes 1,000 flat + swift Kes 2,000
Export Letter of Credit	
Advising L/C or amendment	Kes 1,000 flat
L/C confirmation commission	0.20% per quarter or part thereof, min. Kes 1,500
L/C negotiation commission	0.40% per quarter or part thereof, min. Kes 1,500
Postage (courier)	Kes 3,000 per set of documents
Tracer	Kes 1,000 by swift
Discrepancy	Kes 250 per discrepancy
Import Collection	
Advising commission	Kes 500 flat
Discount of foreign bills/collection	1.5% flat
Settlement commission	0.25%, min. Kes 2,000 + swift Kes 1,500 + postage Kes 500
Tracer	Kes 1,000 each
Notification of acceptance	Kes 500 flat + swift Kes 1,000
Protest	Kes 3,000 flat
Discharge	Kes 1,000 flat
Holding commission after due date	Kes 500 per month
Avalisation of Bills of Exchange	0.5% per quarter
Export Collection	
Settlement commission	0.20%, min. Kes 1,000
Tracer	Kes 1,000 each
Postage (courier)	Kes 3,000 per set of documents
Local Bills	
Discount commission (Trade Bills)	0.125%, min. Kes 1,500 + courier Kes 1,000
Local bills returned unpaid	Kes 1,000 flat
Postage within the city	Kes 500 per bill
Postage upcountry	Kes 500 per bill
Extension commission	Kes 250
Local bills sent for collection	Kes 1000 Flat
Local bills received on collection	0.5%, min. Kes 1,000, max. Kes 5,000
Guarantees & Bonds	
Corporate	0.5% per quarter, min. Kes 1,000 for 1st quarter, there after min. Kes 500 for subsequent quarters
SME & Retail	1% per quarter, min. Kes 5,000 and thereafter Kes 500 for subsequent quarters

Excise duty tax of 20% applicable on all charges.

Head office: BOA House, Karuna Close, Off Waiyaki Way, Westlands, Nairobi **Phone:** 0703 058 120 **SMS:** 20030 **Email:** yoursay@boakenya.com

Business Centres: Nairobi - BOA House, Karuna Close, Off Waiyaki Way, Westlands, Nairobi. **Mombasa** - Pali House, Nyerere Avenue – Mombasa

Branches: Nairobi Region: Nairobi | Gigiri | Embakasi | Galleria | Greenspan | Kenyatta Avenue | Kileleshwa | Lunga Lunga | Ngong Road | Ongata Rangai | River Road | Ruaka | Sameer Business Park | Uhuru Highway | Upper Hill | Westlands

Regional: Bungoma | Changamwe | Kericho | Kisumu | Meru | Moi Avenue (Mombasa) | Nakuru | Narok | Nyali | Thika | Ukunda | Kakamega | Eldoret

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