

3rd April 2020

RE: TEMPORARY CLOSURE OF SELECTED BRANCHES.

Dear Customer,

In response to the ongoing measures to reduce the spread of COVID -19 and ensure the health and safety of our staff , clients and all our business we have decided to temporarily close some branches whilst ensuring minimal service interruptions.

These branches will be closed effective **Monday, 6th April 2020**:

- **Gigiri Branch:** Warwick Centre Gigiri, Nairobi

The proposed closed branches are in close proximity of alternative branches where services can be sought. Kindly visit our website **www.boakenya.com** to see other branches opened to serve you.

In addition, we have put in place specific measures to not only safeguard the health of the employees and their families, but also to protect the health of clients in the remaining operating branches.

We encourage you to continue using our digital platforms i.e. Bmobile, BOAWeb and VISA ATM to access banking services which remain available.

We shall continue to monitor and evaluate the situation in partnership with the responsible Government agencies to decide the most appropriate times to re-open these branches.

In meantime; stay safe, stay home and go digital.

For more information, kindly call us on **0703058120** or email **yoursay@boakenya.com**

Kind regards,

Bank of Africa Kenya

Bank of Africa - Kenya is regulated by the Central Bank of Kenya



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